

But many of you smoke. You know it's not good for you. Your families give you trouble all the time, and your fellow workers

decision to stop smoking and lead a more healthy life.

Watch out for that hole!



By Lt. Col. Les Canarr 934th Civil Engineer Squadron commander

As we wind down this year's construction season I wanted to give you a status of what is finishing up and what we have planned for this fall:

5th Street

This project will replace the asphalt road from the Kitty Hawk intersection (east of building 852) to the vehicle car wash (building 837). It will begin right after the UCI and should be complete before Halloween.

Running track

Located in the ball fields east of the North Country Lodge, this soft-top track is planned to be eight-foot wide and require 10 laps for a 1.5 mile fitness test. As long as there is no ice on the surface, it will be usable year-round. The design is 35 percent complete. We are also in discussions with the Army to use some of their excess land to install a quartermile, six-lane track.

ASTS clinic

Bids are in and being evaluated to completely renovate building 840. This year-long project will be phased to allow some operations to function during construction while moving other functions to building 862.

Heating Plant

As you might have noticed the boiler plant is gone. We have taken down this 60-year old facility and installed individual boilers/heaters throughout base. Of the 54 buildings on base, this project touches 47 of them and saves tax dollars by improving efficiency, while increasing user comfort and reliability.

Aircraft ramp and apron

A couple of years ago we initiated a multi-year plan to do one concrete ramp/ apron project each year, and moving west to east, the goal is to repair and/or replace all of our more than 50 year old concrete by 2014. This year's project is 60 percent complete.

Petroleum, Oils, Lubricants

This long awaited project will renovate and expand the POL (fuels) office in "Area D". This complex is shared by both the 934th AW and 133rd AW and is poorly configured for dual use. The goal is to award this contract in the fall and begin construction shortly thereafter.

Main gate

A new design is going out for bid that will install new barriers similar to what is in place at the 133rd AW main gate. Once the barriers are in, other aesthetically pleasing traffic calming improvements are planned.

Officer's Club

Plans have started to completely remove and replace this pot-hole filled parking lot. With winter just around the corner, construction is planned for spring of 2011.

Originally requested in 1999, a project to upgrade the Officer's Club's heating, ventalation and air conditioning system was finally funded this year. This project is about 65 percent finished and is completely removing and replacing antiquated equipment with a new integrated system that saves energy and improves comfort.

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Wing commander's hotline: (612)-713-1555

The hotline provides wing members with a direct link to the wing commander to relay kudos, concerns or suggestions on wing matters.

IG/Fraud, Waste and Abuse hotline

The primary responsibility of the IG is to sustain a credible Air Force IG system by ensuring the existence of responsive complaint investigations, and Fraud, Waste, and Abuse programs characterized by objectivity, integrity and impartiality.

934th AW FWA Hotline

(612) 713-1180 **AFRC FWA Hotline** (800) 223-1784 extension 7-1513 **SAF/IGQ FWA Hotline** (800) 538-8429 **DoD FWA Hotline** (800) 424-9098

On the cover

Covers and articles from *Viking Flyer* history are featured on the cover as the era of printed *Viking Flyers* ends. Archival full versions of past *Viking Flyers* can be found on the Minneapolis-St. Paul IAP ARS website at www. minneapolis.afrc.af.mil.

Time i\$ money ...

High-tech paper squares used to save both during maintenance inspections

By Jan Dalton 934th AW Safety

Many are familiar with the Air Force Smart Operations for the 21st Century program, aka AFSO21. The concept is simple and can be applied



to anything: 1) look at a process, 2) identify wasted steps or problem areas and 3) find a way to improve the process. In other words, it's an effort to try to do more with less, and that was precisely the goal of the recent 934th Airlift Wing's Isochronal (aka ISO dock) Inspection AFSO21 event.

934th Maintenance Group Commander and AFSO21 team champion, Col. Brett Newman, assembled the 13 member team – selecting Airmen from varying areas in maintenance to offer a fresh perspective on the task at hand.

Although the team completed all eight steps in the AFSO21 process, they began by using four basic steps:

- map out the current process
- imagine an ideal state
- identify limitations or restrictions
- find ways to bridge the gap between current and ideal states

11 days saved That's formal, flowery sophisticated verbiage for the simplest of goals -- reduce the number of days an aircraft is in ISO from 32 days to 21 (the latter number having no significance in similarity to the number 21 in the actual name of the event).

The effort also helped to better align the ISO process with the 934th Airlift Wing's mission, "Provide mission ready Airmen and tactical airliftanytime, anywhere."

The team first developed an ISO inspection flow process map and then identified problem areas. To spotlight the problem areas, the team used very high tech equipment -- different colored Post-it notes. With this high tech equipment, they wrote down the problem attaching the square pieces of paper to the corresponding area on the process map.

Five days saved ... This Post-it note method, which

gives flexibility in moving the pieces of the puzzle around, focused on five problem areas within the ISO dock highlighting one critical area; communication - and we're not talking the type of issue one typically thinks of when they hear "communication problem". No, the communication problem in the ISO dock is specialized, high-tech and computerized. And yet, it involves some of the simplest steps like setting up remote computer stands so the time spent walking between aircraft and the office is reduced. This is the type of solvable problem that will save the ISO process five days.

Through the three-day ISO AFSO21 event, the 934th AW maintenance team took a critical look at how they work through the multi-phase

ISO dock process, and they broke down the process and rebuilt it.

Not only did the ISO dock process benefit from the AFSO21 event, but team members did as well.

"Being a new member of the Maintenance Operations Flight, I learned so much about the ISO processes and what is involved and the timeline of each action," Master Sgt. Barb Arwood commented, "It was a great experience."

Some people were unaware that these processes existed.

"I had never heard of the AFSO21 process before the ISO event at the 934th," Master Sgt. Ian Owen added.

"I had never heard of the AFS021 process before the IS0 event here at the 934th"

-- Master Sgt. Ian Owen

"The three day event was great, lots of new ideas were exchanged, issues talked about and many new procedures were "brain stormed" and will be implemented in future ISO inspections here."

Always trying to improve their area, the maintainers weren't satisfied to sit back and say "that's the way we've always done it." They stood up, stepped up and executed a brandnew process for the wing's C-130 ISO inspection that just may prove to be the new benchmark.

Employers Day

Employers board a 934th Airlift Wing C-130 aircraft for an orientation flight during Employers Day Aug. 7. (Air Force Photo/Master Sgt. Kerry Bartlett)

WA = AR

Reservists get employers into the action

Story and photos by Tech. Sgt. Bob Sommer 934th Airlift Wing Public Affairs

Employers from Minneapolis, Milwaukee, and surrounding communities were brought together with their Citizen Airman for Employers Day at the 934th Airlift Wing during the August Unit Training Assembly.

Employers were able to see the skills their employees bring to the Air Force Reserve mission, and fly aboard a 934th AW C-130 aircraft. The employers were briefed on the wing's mission by Col. Darrell Young, 934th AW commander and also saw the mission in action at their employee's work centers. Jim Sullivan from the Employer Support of the Guard and Reserve talked to employers about issues and rights of employers and reservists and the recognition programs available for employers.

Two C-130 flights took place, one for local employers, and one for employers in the Milwaukee-Chicago



Employer Connie Lumpkins talks with Capt. Ross Larson, 96th Airlift Squadron pilot, during the C-130 flight Aug. 7.

area.

"It was the flight of a lifetime, to see how our servicemen travel," Connie Lumpkins, a supervisor at Ingersoll Cutting Tools, Rockford Ill. said. "The day provided a whole new appreciation for all branches of our armed forces."

"I was impressed with how much the Air Force Reserve senior staff values the importance of the role of the reservist's employer, Master Sgt. Kaija Slaukstins-Byrkit, career advisor for the 934th Operations Support Squadron commented.

"Employer's Day was a great way to relay that message to employers," said Mike Newman, Assistant Regional Counsel at the Department of Veterans Affairs, Sergeant Slaukstins-Byrkit's employer.

After a day filled with a tour and flight Mr. Newman, a former Army officer, added, "My favorite part was touring and comparing Air Force work centers to Army work centers. With a grin he said, "Your digs are much nicer."

Whether it was the food, the flights, the tour, or just learning the Air Force way of life. Employers came away with a better understanding of what happens when their employees go away for those "Air Force weekends".



Newman's own

Master Sgt. Andreas Regal, 934th Services Squadron (left) presents the first 934th Airlift Wing softball championship trophy to Col. Brett Newman, 934th Maintenance Group commander. The MXG won the tournament Aug. 7.

Aeromedical Evacuation Squadron

Provided by Tech. Sgt. Michelle O'Dean

Congratulations to Tech. Sgt. Braden Briggs for earning his Associates Degree in Health Services Management from the Community College of the Air Force.

Welcome newcomers Maj. David Sell and Master Sgt. Sherrill Beecher.

Thanks to Master Sgt. Marlene Moore from headquarters, Air Force Reserve, for her 80 plus days of support. She played a critical role in augmenting their team, working outside her normal Air Force Specialty Code scope of practice in numerous headquarter functions.

Congratulations to Maj. Michael Lucore on receiving the Aerial Achievement Medal for demonstrating outstanding leadership in his missions management from joint Base Balad, Iraq, to Ramstein Air Base, Germany, caring for more than 120 patients.

Civil Engineers

Provided by Senior Master Sgt. Doug Johnson

The 934th Readiness and Emergency Management Flight returned from Niagara Falls Air Reserve Base, N.Y., where its members underwent a week of instruction and hands-on training to become qualified as hazardous materials technicians.

Congrats to Master Sgts. Daniel Fitzmaurice and Brian Knutson, who received Air Force Commendation Medals.

Military Ball Oct. 2 Tickets must be purchased by Sept. 15



Recognition

Col. Darrell G. Young, 934th Airlift Wing commander (right), congratulates new senior NCOs at the NCO recognition ceremony Aug. 7. The ceremony recognizes NCOs, senior NCOs and chief master sergeants for reaching their respective new ranks. (Air Force Photo/Capt. S.J. Brown)



Staging for retirement

Master Sgt. Wanda Kaufmann, 934th Aeromedical Staging Squadron, recieves her retirement certificate from Col. Philip Sweet, 934th ASTS commander. Sergeant Kaufmann retired with more than 24 years of service.

UTA Dates

MONTH	934th	Navy/Marines
September	18-19	11-12/18-19
October	2-3	2-3/16-17
November	6-7	6-7/20-21
December	4-5	4-5/11-12
January 2011	8-9	8-9/22-23
February	5-6	12-13/26-27
March	5-6	12-13/19-20
April	2-3	2-3/16-17
May	14-15	14-15/21-22
June	4-5	11-12
July	9-10	9-10/23/24
August	6-7	13-14/27-28
September	10-11	10-11/17-18

NEWS/5

First reserve enlisted development team meets

By Mike Molina

Air Reserve Personnel Center Public Affairs

DENVER -- The Air Force Reserve's first enlisted development team met at the Air Reserve Personnel Center here Aug. 23-27.

Fifteen chief master sergeants and two officers looked at career and developmental education advice for the more than 830 chief master sergeants in the Air Reserve Component.

Maj. Gen. Martin Mazick, Air Force Reserve Command vice commander, served as the team's senior mentor and kicked off the inaugural event.

"This is where the dialogue begins," General Mazick said. "You are on the leading edge of describing what future chiefs in our Air Force Reserve should have in their portfolios."

Chief Master Sgt. Dwight Badgett, AFRC command chief master sergeant, discussed the team's role in providing career advice to the chiefs being vectored, as well as to Airmen making their way through the ranks.

"The real meat of this is going to be that tech, master or senior (master sergeant) who now have guidance on how they're going to find their way to the top," Chief Badgett said. "This is the groundwork to make sure our Airmen have the opportunities they need."

The Air Reserve Personnel Center manages AFRC's force development efforts. It hosted the first reserve officer development team in 2006. This year more than 35 officer and enlisted teams are scheduled to meet at ARPC.

Center officials have hosted five career-field specific teams for enlisted Airmen, called Quality Review Panels. QRPs were for paralegal, public affairs, contracting, and logistics and plans Airmen.

The chief's event was the first time enlisted reservists have been vectored based on rank.

Promotions

Senior Master Sgt. Roy SmithSVSMaster Sgt. Kraig BergerCESTech. Sgt. Sandy AndersonSVSTech. Sgt. Stephen BoggsCESTech. Sgt. Kevin McGoughOGTech. Sgt. Lindsay RosenowAESTech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Tech. Sgt. Sandy AndersonSVSTech. Sgt. Stephen BoggsCESTech. Sgt. Kevin McGoughOGTech. Sgt. Lindsay RosenowAESTech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Tech. Sgt. Stephen BoggsCESTech. Sgt. Kevin McGoughOGTech. Sgt. Lindsay RosenowAESTech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Tech. Sgt. Kevin McGoughOGTech. Sgt. Lindsay RosenowAESTech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Tech. Sgt. Lindsay RosenowAESTech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Tech. Sgt. Ryan St. JohnSFSStaff Sgt. Nicholas CrooksAS
Staff Sgt. Nicholas Crooks AS
Staff Sgt. Steven Enebo SFS
Staff Sgt. James Jones CES
Staff Sgt. Jesse Kupka SFS
Staff Sgt. Jana Schmidt ASTS
Senior Airman Autumn Jarvis LRS
Senior Airman Chance Jenson MXS
Senior Airman Robert Jessen MXS
Senior Airman Melissa Laxton ASTS
Senior Airman Sarah Meyers ASTS
Senior Airman Ben Rosengarden SFS
Airman 1st Class Dustin Felix SFS
Airman 1st Class Kelly O'Neil ASTS
Airman 1st Class Erik Quamme SFS
Airman 1st Class Stephanie Ward ASTS
Airman Rory Canniff LRS
Airman Matthew Konz LRS
Airman Daniel Cornick SFS

Submit claims for stop loss pay now

RANDOLPH AIR FORCE BASE, Texas--Airmen, veterans and beneficiaries who were involuntarily extended under Stop Loss between Sept. 11, 2001, and Sept. 30, 2009, are eligible for Retroactive Stop Loss Special Pay. If your enlistment was involuntarily extended due to Stop Loss and you have yet to file a claim for RSLSP, the last day for you to file is Oct. 21. Go to www.afpc.randolph.af.mil/stoploss for links to the claim forms and instructions on how to file.



September/VIKING FLYER

Miracles continue 30 years later

Story and photo by Tech. Sgt. Jeffrey Williams 934th AW Public Affairs

Thirty years ago, the Soviet Union invaded Afghanistan, Iran and Iraq began a protracted war, American morale was low, and 20 college-aged American hockey players and their 42-year old coach became legends. Twelve of those players and their coach hailed from Minnesota.

On Feb. 22, 1980, prior to the semi-final round of the 13th Winter Olympics in Lake Placid, N.Y., United States Olympic Hockey coach Herb Brooks gave his pregame remarks to his squad. "You were born to be a player," he said. "You were meant to be here."

An inspired team then defeated the Soviet Union in a come-from-behind 4-3 win against 33-to-1 odds. With less than 10 seconds on the clock in the final period, ABC sportscaster Al Michaels yelled, "Do you believe in miracles? Yes." It has forever been known as the "Miracle on Ice" game and is considered to be the greatest moment in sports history.

Two days later, the Americans beat Finland 4-2 in another come-frombehind game to take home the gold medal.

"What a great memory! I just remember the winning goal against Russia, watching it on TV," said Lt. Col. Rick Erredge, 934th Airlift Wing communications flight commander. "I was seven-years old and just started hockey. I didn't really understand it then but it was taking the country by storm. Everybody was watching it. It was a big deal."

On July 24, two members of that team, Steve Christoff and Rob McClanahan laced up their skates once more and played an exhibition game for "Defending the Blue Line," a non-profit organization that supports the children of deployed military members with hockey equipment and training.



Lt. Col. Rick Erredge (left) skates against the "Herbies Heroes" all star hockey team. (Contributed photo)

Teaming up with the Herb Brooks Foundation (Brooks passed away in 2003), and the NHL Players Association, Defending the Blue Line sponsored a two-day hockey clinic that culminated in the charity game featuring the two 1980 Olympians and other Midwest hockey greats against a team of Army Reserve, Air National Guard and Air Force Reserve hockey players.

"It was fun coming out and competing against some of those guys," said Colonel Erredge. "You can still see that even though they are older and a little slower, they still are unbelievable hockey players, they're that good."

The colonel had one goal and one assist in the game, a 10-5 loss to Herbie's Heroes All-Star Team. The Military All-Stars played a second match against college players who were drafted by NHL teams. The collegiate players won that game, 5-3.

"I'm not the greatest skater and don't have the smoothest hands, but right in front of the net a rebound popped out," Colonel Erredge said about the first game. "In the second game, I just threw it in the corner on a breakaway. That's my legacy right there."

"It's an honor to be able to play in a game like this to be able to support the military and their families," McClanahan said. "We got our butts kicked by Herbie [Brooks], but we had an easy job compared to what the military guys go through. It's an honor to be able to represent the Herb Brooks Foundation to be able to help raise money for military families."

One of the other celebrity all-stars was Dan Brooks, son of the late Olympic coach.

"I went to St. Thomas Academy for high school, a military school, and was in the JROTC program," said Dan. "Our Commandant of Cadets really wanted me to pursue a hockey career at one of the academies, Air Force or West Point."I always loved the military and enjoyed my instructors at St. Thomas Academy. As a society we are deeply in debt for what military members do. I'm happy to be here."

For more information on the DBL program, visit www.defendingtheblue-line.com.

934th Airlift Wing Public Affairs Office 760 Military Highway Minneapolis, MN 55450-2100

POSTMASTER: TIME SENSITIVE MATERIAL, DO NOT DELAY DELIVER IN HOME BY Sept. 15 To the family of:



Boiler bites the dust

The old 934th Airlift Wing boiler plant is demolished Aug. 11 as new boilers are being installed to service individual buildings. The new boilers will allow more efficient heating of 934th AW facilities. (Air Force Photo/Paul Zadach)