

As of 7 November 2019
934 AW, Retirees Affairs Office

RETIREEES, PLEASE INFORM ANY RETIREE/SURVIVING SPOUSE FRIEND THAT DOES NOT HAVE INTERNET ACCESS OF THIS TOLL-FREE PHONE NUMBER! 800-558-1404

HQ ARPC provides resources for retirees applying for retirement pay

On Wed, Oct 23, 2019 at 11:17 AM ARPC/PA <arpc.pa@us.af.mil> wrote:

During fiscal year 2019, HQ Air Reserve Personnel Center located at Buckley AFB, Colo. processed over 10,000 retirement orders for Guard and Reserve members. Over that time, HQ ARPC has made great strides in improving customer service by reducing processing time for retirement orders to be submitted for pay and educating the retiree population on the application process.

We have had success in educating the community surrounding Buckley AFB through the local Retiree Activities Office so we want to build upon that success and spread our message worldwide to reach as many retired members as possible. Our public website has a page devoted to retirements, <https://www.arpc.afrc.af.mil/retirement/>, with links and information for all types of retiree statuses. There are instructions on how to apply for retirement pay, videos to help navigate the application process, and graphics, like the one attached, that explains the process.

The website is also updated monthly with the current processing status to let the applicant know when they should expect their retirement order. For example, as of Oct 2 applications for retired pay were being processed for members turning 60 in the months of October and November. The current workflow status will be updated the first Monday of each month.

The first step for everyone approaching a reduced retirement pay age (RRPA) or age 60 is to visit myPers and create an account. After navigating to the retirement application page, the retiree will be able to submit the DD Form 2656 through the automated system. This automated system ensures all applications are submitted correctly and completely, preventing any unnecessary additional processing time. Once the application is processed, the retiree will receive a retirement order they can use to apply for Tricare. The retirement order will also be sent to DFAS to start the pay process, which could take an additional 30 days, according to their website.

HQ ARPC has made it a priority to create a website that can be used as a resource for you and the retiree population. As we continue to update our customer support processes and our website, we will continue to communicate with all RAOs.

If you receive questions from retirees or have recommendations on how we can better serve you, we would like to hear from you. Send us an email at arpc.pa@us.af.mil.

Reading and Math Tutors needed

If you are willing and ready to serve in your community, Minnesota Reading Corps and Minnesota Math Corps needs you! Serve as a tutor to help students reach grade level success in reading or math. There are many sites available across Minnesota. As an AmeriCorps tutor, you will receive training, support from coaches onsite, a small living allowance and more as you help prepare the next generation. Anyone interested should contact April Stensgaard at [612-460-8617](tel:612-460-8617) or visit readingandmath.net for more information.

Enhanced Drivers License requirement for guests on base

The base has now implemented the new guidelines regarding enhance drivers licenses. This has been “coming” for some time. It is now in effect.

While military retirees and their spouses have a valid ID to gain entrance to military bases, any guest they may be bringing on base must have an enhanced drivers license or their passport.

The standard MN driver’s license will no longer be accepted!

If you need more information, please go to the Department of Public Safety link here:

<https://dps.mn.gov/divisions/dvs/Pages/dvs-content-detail.aspx?pageID=683&pageTitle=Driver%E2%80%99s>

934th Services Club News

Due to the recent cuts at the 934th Services Club, reductions will be made in club membership dues. Those who pay \$12 a month, will pay \$7. Those who pay \$6 a month, will pay \$5. These changes will also be used to determine dues for those who pay annually and semi-annually. Also, watch for a new rate for those living beyond the 50 mile limit.

Changes will be effective October 1st, 2016 at the beginning of their fiscal year. If you have any questions, call Jennefer Caruso at 612-713-1680.

Telephone news line set up for ‘non-wired’ retirees

RANDOLPH AIR FORCE BASE, Texas (AFRNS) – A toll-free telephone news line has been set up for those retirees and surviving spouses who do not have computer access. By calling (800) 558-1404, retirees and spouses can stay informed using this new easy-to-use menu-driven service.

Callers can select from several different topics that are compiled from various electronic news sources. Topics include pay and annuity matters, medical and health care, and other benefits and entitlements.

This news line joins the e-Afterburner, Air Force Retiree News Service, and Air Force Retiree Web site at www.retirees.af.mil <<http://www.retirees.af.mil>> in providing the latest news and information to the service’s retiree community.

AIR FORCE HAS WEB SITE FOR RETIREES

RANDOLPH AFB, Texas (AFRNS) – The Air Force has a new Web site just for its retiree community that is full of news and information, plus it is easy to access and navigate. The Air Force Retiree Services site is located at www.retirees.af.mil.

This public Web site offers the retirees family community in-depth information on the Survivor Benefit Plan, plus a list of Air Force Retiree Activities Offices worldwide and various other resources. There are also sections dedicated to the Afterburner and Air Force Retiree News Service.

Visitors can access the sections by using the top navigation bar on the home page. The home page also features the latest Air Force headline news and video clips. There is even a special icon for quick access to the Combat-Related Special Compensation information page. Managing electronic subscriptions to the electronic version of the Afterburner and AFRNS is now much easier: just click on the word “Subscribe” found on the top navigation bar and unsubscribe an old address and then add a new one when a change is needed.

HELPFUL NUMBERS ON THIS AIR RESERVE STATION:

(All numbers are **612-713-xxxx** unless otherwise indicated. Toll free number **800-872-3235**, then 1 + extension number; or selected menu numbers).

- ◆ RETIREE ACTIVITIES OFFICE/AIRMEN AND FAMILY SUPPORT PHONE 1516/1517, TOLL FREE 800-231-3517; RAO HOURS: M-F 1000-1400
- ◆ BASE EXCHANGE PHONE 612-726-9023 HOURS M-SA 1000-1800, SU 0900-1700
- ◆ CASUALTY ASSISTANCE PHONE 1165
- ◆ CHAPEL PHONE 1226
- ◆ CUSTOMER SERVICE/DEERS/ID CARDS (934 AW) PHONE 1085 HOURS M-F 0800-1430
- ◆ DEERS/ID CARDS (133 AW) PHONE 2041 HOURS M-F 0800-1100, 1200-1500
- ◆ DEERS/ID CARDS (88 RSC) PHONE 3202/3203 HOURS M-F 0900-1530
- ◆ DEERS/ID CARDS (MN ARMY NATIONAL GUARD, 600 CEDAR ST, DOWNTOWN ST PAUL) PHONE (651) 282-4579 HOURS M-F 0800-1530
- ◆ FINANCE OFFICE PHONE 1409
- ◆ FITNESS CENTER (GYM) PHONE 1496 (1GYM) HOURS: M-TH 0600-1900 , FRIDAYS 0600-0800
- ◆ MILITARY CLOTHING PHONE 1410 HOURS TUE-SAT 1000-1700
- ◆ NORTH COUNTRY LODGE PHONE 1983
- ◆ OFFICERS CLUB PHONE (612) 767-1960
- ◆ SECURITY POLICE/PASS & ID PHONE 1115
- ◆ SERVICES CLUB PHONE 1655
- ◆ SPACE “A” 934 AW PHONE 1741 (RECORDING)
- ◆ SPACE “A” 133 AW PHONE 2450 (RECORDING)

DO YOU WANT TO FIND THE NEAREST ID CARD FACILITY?

- ◆ To locate the three facilities nearest you go to web site: <http://www.dmdc.osd.mil/rs1/owa/home>
- ◆ www.dmdc.osd.mil, then select “DOD Community”, then select “Personnel Services”. You may call (800) 538-9552 between 0900 and 1800 Eastern Time, Wednesday through Friday. **You should do this every time you move, even temporarily** (pay attention “**snow birds**”). Dependents and spouses should check the expiration date on their ID cards to make sure they are kept current. Medical benefits depend upon a current identification card and current address information in DEERS. The quickest way to update your address, phone number, or e-mail address is through the DEERS Web site at www.dmdc.osd.mil, then select “DOD Community”, then select “Personnel Services”. You may call (800) 538-9552 between 0900 and 1800 Eastern Time,

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PERMANENT ID CARDS FOR 75+ SPOUSES:

- ◆ Spouses of military retirees that are 75 years old can now get permanent dependent ID cards (If your current card is within 90 days of expiring) This can be done by mail through the 934th AW Customer Service. Call that office for instructions on mail procedures at (612) 713-1085. (Takes about 30 days to process)
- ◆ Another option – Sponsor can bring a 3 X 4 or larger Recent Photo of their dependent spouse if spouse cannot physically come with.

MINNESOTA VETERANS WEB SITE:

Check out the Minnesota Veterans Affairs web site. It is a very well developed web site with a great deal of handy information at <http://www.mdva.state.mn.us>

FINANCE OFFICE ASSISTANCE:

The 934th AW Finance Office can help you with some adjustments to your retired pay account. The office is located in building 852 on the first floor, phone (612) 713-1407/1411. Their help is particularly handy for those that do not have computer access to the DFAS myPay web site. They can reset your myPay pin number, assist with filling out forms for electronic funds transfers, and they offer free faxing of military pay related information.

SPACE “A”:

Go to www.military.com to get all of the information and rules about Space “A” by selecting *Travel* and then under *Space A Overview* and then go to *Gateways* to check on individual bases that offer Space A. The 934 AW at Minneapolis has a Space A hotline. It is (612) 713-1741. The 934th does not offer overseas Space A flights.

MILITARY LODGING:

You may make arrangements for military lodging by calling one of these numbers: (888)-AF-LODGE or (888) 235-6343; (800)-GO-ARMY or (800) 462-7691; (800)-NAVY-INN or (800) 628-9466. The **North Country Lodge**, here at the Minneapolis – St. Paul International Airport Joint Air Reserve Station, can be reached at phone (612) 726-9440.

TRICARE Goes Digital:

- ◆ TRICARE for Life (TFL) beneficiaries will soon be able to print a copy of their Explanation of Benefits (EOB) from the convenience of their own homes. Starting this month, the only paper EOB's that TFL beneficiaries living in the United States and U.S. territories will receive will be monthly summaries. In February, beneficiaries will have the option to receive an electronic notification every time a claim processes by logging on to the secure website at www.TRICARE4U.com to view and print their EOB. For more information about the registration process, beneficiaries can call toll-free at 1-866-773-0404 or at the Telecommunications Device for the Deaf (TDD) telephone number 1-866-773-0405.
- ◆ To learn more about TRICARE, visit www.military.com/benefits/tricare.

CHANGE OF ADDRESS INSTRUCTIONS:

If you need to have your address changed **you must send the changes to the appropriate agency as indicated below:**

◆ **Retirees:** Notify **Defense Finance and Accounting Service, US Military Retirement Pay, PO Box 7130, London, KY 40742-7130.** Mark the envelope "change of address" and be sure to include your retired grade, Social Security number, and signature. Phone (800) 321-1080, FAX (800) 469-6559.

◆ **Annuitants** (Surviving spouses receiving SBP or RSFPP payments): Notify **Defense Finance and Accounting Service, US Military Annuitant Pay, PO Box 7131, London, KY 40742-7131.** Include retired grade and Social Security number of your sponsor, your Social Security number, and signature. This is the only agency that can change addresses of annuitants. Phone (800) 321-1080, FAX (800) 982-8459.

◆ **Gray Area Retirees (under 60 reserve & guard qualified):** Call Air Reserve Personnel Center (ARPC) in Denver **(800) 525-0102** to change your address.

EXCHANGE AND COMMISSARY WEBSITES:

Shop the military exchange on-line at <http://www.aafes.com> or the commissary at <http://www.commissaries.com>

ENLISTED AND OFFICER CLUBS:

The Enlisted and Officer Clubs here at Minneapolis-St Paul Air Reserve Station are looking to increase membership. There are advantages to being a member and include: Discount on meals at the club, a free birthday meal, two for one specials, membership nights, member-only programs, check cashing privileges, card honored worldwide, catered events, and discounts at other services facilities. Often discounts will apply at clubs on other bases as well. Enlisted dues are \$6 while officer dues are \$12 per month. If you live over 50 miles from the facility these rates are reduced by half. Call (612) 713-1680 for more information or an application form. Application forms can also be picked up at any club or services activity. The clubs are consolidated and members can use either club. Membership is open to all branches of service.

SERVICES EQUIPMENT RENTALS:

Recreation equipment rentals are available. Camping equipment and boating items are some of the things that are available for rent. The office is open Monday through Friday 1000 to 1500, Building 778 across from the Fitness Center. Call 612-919-5134 for more information.

TREA:

Retired enlisted members in Minnesota can still join TREA - The Retired Enlisted Association - as a Member at Large or MAL. TREA members get a monthly print or e-magazine full of useful information plus travel and insurance benefits. Contact SMSgt. (Retired) Mark Davidson at: LDavidson77@ms.com or [952-884-6077](tel:952-884-6077) for more information.

NATIONAL CEMETERIES:

If you want to locate the grave site of a friend or relative interred in one of our National Cemeteries you may go to web site <http://www.cem.va.gov> This site links to other information about our National Cemeteries.