

IAW FAR 5.101(A)(2): ACQUISITIONS BETWEEN \$15,000 AND \$25,000 ARE TO BE POSTED ON THE 934th Web Page:

MEMORANDUM FOR: ANY INTERESTED PARTIES/VENDORS

FROM: 934th Contracting Flight/PK SUBJECT:

CONTRACT ACTION ADVERTISEMENT

The following contract action is currently being advertised for quotes by this office:

SOLICITATION # FA6633-23-Q-A004

The Quote is required to be valid until 2 March, 2023.

DESCRIPTION:

Customer Flow Management System (Queue Kiosk)

Contract Line Item	Qty	Unit of Measure	Unit Price	Description	
0001	12	Month		3/1/23-2/29/24 Basic Term HARDWARE - Kiosk Hardware Support to include Live Help Desk Support M-F, [Ei] OS Management Software Maintenance, Component repair and replacement, On-site maintenance support for kiosk, proactive remote monitoring services; Status Board Hardware Support to Include component repair and replacement of 2 boards. SOFTWARE – XPane Cloud Bundle for Kiosk Admin Portal 1 Each, QueueKiosk Software Subscription for 1 Queue, QueueKiosk Web Module Subscription for 1 Queue, QueueKiosk Text/SMS Module Subscription for 1 (500 SMS/month); plus additional support Professional Services of 6 Hours.	
1001	12	Month		03/01/24-02/28/25 Option Year 1 HARDWARE - Kiosk Hardware Support to include Live Help Desk Support M-F, [Ei] OS Management Software Maintenance, Component repair and replacement, On-site maintenance support for kiosk, proactive remote monitoring services; Status Board Hardware Support to Include component repair and replacement of 2 boards. SOFTWARE – XPane Cloud Bundle for Kiosk Admin Portal 1 Each, QueueKiosk Software Subscription for 1 Queue, QueueKiosk Web Module Subscription for 1 Queue, QueueKiosk Text/SMS Module Subscription for 1 (500 SMS/month); plus additional support Professional Services of 6 Hours.	
2001	12	Month		03/01/25-02/28/26 Option Year 2 HARDWARE - Kiosk Hardware Support to include Live Help Desk Support M-F, [Ei] OS Management Software Maintenance, Component repair and replacement, On-site maintenance support for kiosk, proactive remote monitoring services; Status Board Hardware Support to Include component repair and replacement of 2 boards. SOFTWARE – XPane Cloud Bundle for Kiosk Admin Portal 1 Each, QueueKiosk Software Subscription for 1 Queue, QueueKiosk Web Module Subscription for 1 Queue, QueueKiosk Text/SMS Module Subscription for 1 (500 SMS/month); plus additional support Professional Services of 6 Hours.	

3001	12	Months	03/01/26-02/28/27 Option Year 3 HARDWARE - Kiosk Hardware Support to include Live Help Desk Support M-F, [Ei] OS Management Software Maintenance, Component repair and replacement, On-site maintenance support for kiosk, proactive remote monitoring services; Status Board Hardware Support to Include component repair and replacement of 2 boards. SOFTWARE – XPane Cloud Bundle for Kiosk Admin Portal 1 Each, QueueKiosk Software Subscription for 1 Queue, QueueKiosk Web Module Subscription for 1 Queue, QueueKiosk Text/SMS Module Subscription for 1 (500 SMS/month); plus additional support Professional Services of 6 Hours.	
4001	12	Months	03/01/27-02/28/28 Option Year 4 HARDWARE - Kiosk Hardware Support to include Live Help Desk Support M-F, [Ei] OS Management Software Maintenance, Component repair and replacement, On-site maintenance support for kiosk, proactive remote monitoring services; Status Board Hardware Support to Include component repair and replacement of 2 boards. SOFTWARE – XPane Cloud Bundle for Kiosk Admin Portal 1 Each, QueueKiosk Software Subscription for 1 Queue, QueueKiosk Web Module Subscription for 1 Queue, QueueKiosk Text/SMS Module Subscription for 1 (500 SMS/month); plus additional support Professional Services of 6 Hours.	
Total Price				

DATE ADVERTISED: 02/13/2023

QUOTES DUE: 03/2/2023

THIS NOTICE SHALL BE REMOVED ON: 03 / 14 / 2023

Email quote to: eva.leavitt@us.af.mil

THE MAGNITUDE OF ACQUISITION OF THIS PROJECT IS UNDER \$25,000.00

THIS ACQUISITION IS SMALL BUSINESS SET-ASIDE SOLE SOURCE; RESPONSIBLE VENDORS MAY SUBMIT A RESPONSE (QUOTATION) WHICH, IF TIMELY RECEIVED, SHALL BE CONSIDERED BY THE AGENCY.

This requirement is a Sole Source service.

All prospective offerors must be registered with the System for Award Management (SAM) website and complete the representations and certifications at <https://www.sam.gov> and have completed the “On-line Representations and Certifications”. The offeror must be an authorized, qualified, and verified vendor. Written quotes are required (oral offers will not be accepted). You are not required to be a small business to qualify to quote for NAICS Code is 334118, size standard of 1000 employees. Please ensure the NAICS code is identified in your System for Award Management (SAM) record. One award is anticipated.

Award will be made based on Lowest Price Technically Acceptable. Evaluation Criteria will be in the following order of precedence.

- 1.) Price
- 2.) Technical Acceptability (Brand Name or Equal); will be determined either Acceptable or Not Acceptable

ADDITIONAL INFORMATION REGARDING THIS ACQUISITION MAY BE OBTAINED BY CONTACTING: EVA LEAVITT; 612-713-1438; eva.leavitt@us.af.mil.